



KANÔPÉE
CAMPING & LODGE



SANITARY PROTOCOL



GENERAL MEASURES APPLICABLE THROUGHOUT THE CAMPSITE



Salute without shaking hands, avoid hugs.



Coughing or sneezing into his elbow



Respect a courtesy distance with the staff (from the reception, the restaurant, ...) as with other tourists



Wash your hands very regularly with soap and water or a hydroalcoholic solution.



Use disposable tissues



Wear a mask throughout the campsite



Avoid touching your face



In case of symptoms or suspicion of Covid-19 contagion (breathing difficulties, loss of taste or smell...) call the reception and they will direct you to a doctor.
Stay in your mobile home.

MEASURES PUT IN PLACE

The reception desk

The mask is mandatory.

Limit the number of visitors to the reception area as much as possible, as far as possible use e-mail or telephone.

Only 1 person per family will be allowed access to the reception.

Plexiglas will be installed at the cash desks. Contactless payment will be preferred.

Hydroalcoholic gel will be available.

You will have to respect the rules of distance and the obligatory wearing of a mask.

The water park

Our aquatic complex allows us to respect the standards of maximum frequentation and to welcome you in excellent conditions while respecting the sanitary measures.

The water in the pools is disinfected and its treatment meets strict standards.

The beaches and facilities are disinfected every day.

You will be asked to respect the barrier gestures and distance measures (2m outside the family unit on the beaches, 1m in the waiting line of the slide...).

The equipment brought by the swimmers must be limited to that necessary for hygiene and safety (bathing caps, armbands, glasses...). Playing accessories (balls, etc.) that can be exchanged are forbidden.

The grocery store

You will have to respect the rules of distance and the obligatory wearing of the mask.

Hydroalcoholic gel will be available.

Plexiglas will be installed at the cash desks. Contactless payment will be preferred.

Bars-restaurants

Hydroalcoholic gel will be made available.

National regulations apply.

Avoid travel during service.

You will have to respect the rules of distance and the obligatory wearing of a mask.

Sanitary facilities

The sanitary facilities of the swimming pools, restaurants, playgrounds and collectives will be open and disinfected several times a day.

Soap is available.

You will have to respect the rules of distance and the obligatory wearing of a mask.

Playgrounds

The playgrounds are open and will be regularly disinfected, they remain the responsibility of the parents.

You will have to respect the rules of distance and the obligatory wearing of the mask.

The animations

The equipment lent during the animations will be cleaned and disinfected each time it is used. Whenever possible, we recommend that you bring your own equipment (ping-pong racket, tennis, petanque balls, ball...).

Animations will be done outside.

Anyone coming to attend an animation will have to respect the gestures barriers and social distancing. (Karaoke, Lotto, quiz, etc.)

If you have symptoms, please do not participate in activities.

You will have to respect the rules of distance and the mandatory wearing of a mask.

Accommodation

A particular vigilance will be brought on the cleaning of the rentals.

We will only use standard products with particular attention to all points of contact (switches, door handles, remote control...).

During the inventory of fixtures, we will ask you to stay outside.

Arrivals will be from 4pm in order to leave a minimum of 6 hours between 2 occupants. The accommodations will be aired.

However, we will be able to start the check-in from 11:00 am, to avoid too much waiting at the end of the day; while waiting for 4:00 pm, you will be able to take advantage of the infrastructures of the campsite.

